

# **BIOSCRIP, INC. INVESTOR PRESENTATION**

March 2018

NASDAQ: BIOS



# THE LARGEST INDEPENDENT NATIONAL PROVIDER OF HOME INFUSION SOLUTIONS

### **DISCLAIMER**

Certain statements in this presentation and other oral or written statements made by the Company from time to time may constitute "forward-looking statements" that involve substantial risks and uncertainties, including the statements regarding 2018 guidance, projections of certain measures of the Company's results of operations, projections of future levels of certain charges and expenses, incremental cost structure improvements and other statements regarding the Company's financial improvement plan and strategy and anticipated effects of the Cures Act. You can identify these statements by the fact that they do not relate strictly to historical or current facts. In some cases, forward-looking statements can be identified by words such as "may," "should," "could," "anticipate," "estimate," "expect," "project," "outlook," "aim," "intend," "plan," "believe," "predict," "potential," "continue" or comparable terms. Because such statements inherently involve risks and uncertainties, actual future results may differ materially from those expressed or implied by such forward-looking statements. Investors are cautioned that any such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and that actual results may differ materially from those in the forward-looking statements as a result of various factors. Important factors that could cause actual results to differ materially from those in the forwardlooking statement include but are not limited to risks associated with: the Company's ability to make principal and interest payments on its debt and unsecured notes and satisfy the other covenants contained in its debt agreements; the Company's high level of indebtedness; the Company's ability to grow its core Infusion revenues; the Company's ability to continue to execute its financial improvement plan to reduce operating costs and focus its business on its Infusion Services segment; the Company's ability to evaluate opportunities for improvement and implement solutions as part of its strategic review process; the success of the Company's initiatives to mitigate the impact of the Cures Act on its business; reductions in federal, state and commercial reimbursement for the Company's products and services; increased government regulation related to the health care and insurance industries; as well as the risks described in the Company's periodic filings with the Securities and Exchange Commission. The Company does not undertake any duty to update these forward-looking statements after the date hereof, even though the Company's situation may change in the future. All of the forward-looking statements herein are qualified by these cautionary statements. This document contains an estimate of projected adjusted EBITDA. Projected adjusted EBITDA as used in this presentation is consistent with the Company's definition of adjusted EBITDA as presented in its annual reports filed on Form 10-K and quarterly reports filed on Form 10-Q. The Company's March 8, 2018 earnings release furnished on the Company's Current Report on Form 8-K on March 8, 2018 provides a reconciliation of projected adjusted EBITDA to expected results.

## WHO IS BIOSCRIP?

- We provide patients with post-acute home infusion therapy healthcare services.
- We are leading the shift in healthcare from the hospital to the low-cost home setting preferred by patients.
- Our solutions improve patient quality of life and reduce overall healthcare system utilization and costs.
- We partner with physicians, hospital systems and healthcare payors.
- We are guided by a patient-centric culture and focus on delivering clinical excellence, unparalleled customer service and superior outcomes.

200,000
Patients
Annually

96%
Patient
Satisfaction

Branches Nationwide

Headquarters	Denver, CO
Year Incorporated	1996
Employees	~2,400
Exchange/Ticker	NASDAQ/BIOS
Recent Price (3/9/18)	\$2.67
<b>Shares Out.</b> (12/31/17)	~128 mm
<b>Market Cap.</b> (3/9/18)	~\$342 mm
Preferred Stock (12/31/17)	~\$85 mm
Net Debt <sup>1</sup> (12/31/17)	~\$461 mm
Enterprise Value <sup>2</sup> (3/9/18)	~\$888 mm
<b>2018E Revenue</b> <sup>3</sup>	\$710-720 mm
<b>2018E EBITDA</b> <sup>3</sup>	\$54-58 mm

<sup>&</sup>lt;sup>1</sup> Excludes restricted cash of ~\$5 mm.

<sup>&</sup>lt;sup>2</sup> The Enterprise Value is based on the Recent Price, Market Cap, Preferred Stock and Net Debt amounts as of the dates provided herein and do not represent the Enterprise Value as of the date of this presentation.

<sup>&</sup>lt;sup>3</sup> Company quidance as of 3/8/2017.

### **INVESTMENT HIGHLIGHTS**

The Nation's Largest Independent Home Infusion Provider

New Leadership with Proven Value-Creation Track Record

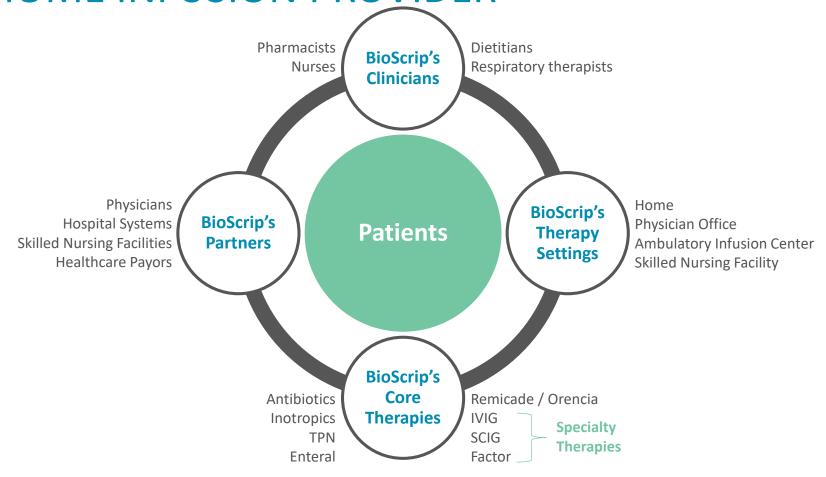
**BIOS Turnaround Advancing on Plan with Further Opportunities** 

**Accelerating Cash Flow and Opportunity for De-Leveraging** 

Only Publicly-Traded "Pure Play" in the Large and Growing Home Infusion Market

Patient Exodus from Hospital to Low-Cost Home Setting: A Long-Term Tailwind

# THE NATION'S LARGEST INDEPENDENT HOME INFUSION PROVIDER



National Platform, Infrastructure and Relationships to Deliver the Highest Standard of Patient Care

# THE NATION'S LARGEST INDEPENDENT HOME INFUSION PROVIDER

We offer fully-Integrated, high-touch solutions:

# Patient Discharge from Hospital (Referral)

Patients are referred to us by physicians, hospital discharge planners and MCOs.

## Pharmaceutical Preparation

Compounded and dispensed under the supervision of a registered pharmacist in a state licensed pharmacy.

## Pharmaceutical Delivery

75 service locations 28 states 50 states Rx dispensed

## Pharmaceutical Administration

Intravenous
Subcutaneous
Intramuscular
Intra-Spinal
Enteral

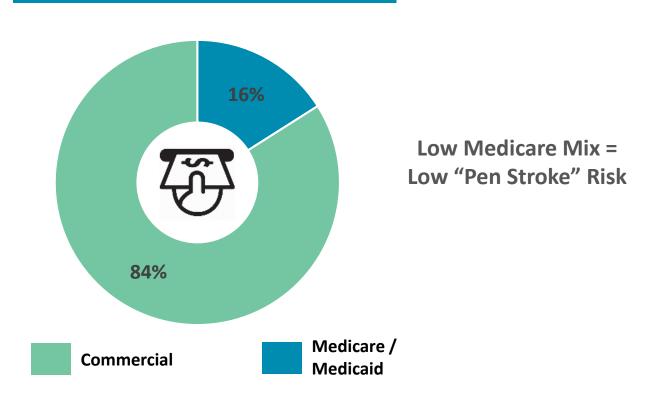
## **Clinical Monitoring**

Ongoing monitoring and communication with physicians to encourage patients to follow prescribed therapies.

- We are **independent** and **nimble**:
  - 100% focused on home infusion (zero competing priorities)
  - Ability to recruit and retain top management and talent
  - M&A flexibility in a fragmented industry
- Outstanding customer satisfaction ratings from referral sources and patients:
  - Speed (rapid patient onboarding)
  - Predictability and consistency (repeat performance)
  - Follow-up (mechanism in place to confirm patient set-up)

# DIVERSIFIED PAYOR BASE: 1,000+ RELATIONSHIPS





No Single Payor Accounts for >10% of Sales

# NEW LEADERSHIP – PROVEN VALUE-CREATION TRACK RECORD

### President and CEO - Coram (2008-2013)

- Executed turnaround of a large underachieving home infusion company
- Grew revenue organically 13% CAGR, from \$600mm to \$1.2B
- Expanded EBITDA margin from 5% to 13%
- Increased shareholder value from ~\$350mm to ~\$2.1B

### **Chairman and CEO – Home Solutions (2013-2016)**

- Executed turnaround, driving double digit core sales and EBITDA growth
- Successful sale to BioScrip

# Dan Greenleaf, President and CEO



Joined BioScrip
September 2016

## **NEW EXECUTIVE LEADERSHIP**



September 2016

#### Daniel Greenleaf - President and CEO

- 15+ years of executive leadership experience in the home infusion and pharmaceutical industries
- Former Chairman & CEO of Home Solutions, CEO of Coram Specialty Infusion Services and COO of Apria Healthcare
- Former CEO of VioQuest Pharmaceuticals and President at Celltech Biopharma; served as Captain, U.S. Air Force



**April 2017** 

#### <u>Stephen Deitsch – SVP, CFO and Treasurer</u>

- 16+ years of healthcare, strategic and operational financial leadership experience
- Held CFO and key senior financial leadership roles at Zimmer Biomet, Biomet and Lanx
- Former senior audit manager at Ernst & Young and Deloitte



**November 2017** 

#### Harriet Booker - SVP, COO

- 12+ years of executive leadership experience in the home infusion industry
- Former Chief Commercialization Officer for Coram/CVS Specialty Infusion Services
- Former Interim SVP, Revenue Cycle Management for Option Care



September 2016

#### <u>Alex Schott – SVP, Strategic Operations</u>

- 21+ years of healthcare leadership experience, including 13 years in the home infusion industry
- Former CFO, Home Solutions; VP Finance, for Lanx; and VP and Controller, Coram Healthcare
- Expertise in financial leadership, mergers & acquisitions and accounting



November 2017

#### <u>Danny Claycomb – SVP, Revenue Cycle Management</u>

- 17+ years of operational financial leadership experience in the healthcare industry
- Former SVP, Revenue Cycle Management at Envision Healthcare and Coram/CVS Specialty Infusion Services
- Proven track record of driving organizational development, financial performance, P&L optimization and growth

# BIOSCRIP TURNAROUND STRATEGY KEY PRINCIPLES

## Core revenue growth

- Higher mix of profitable core sales
- Sales force effectiveness
- Improved referral source experience
- Managed care pricing

- Patient outcomes and data analytics
- Strategic partnerships (hospitals and payors)
  - Patient redirection efforts
- Federal health services (DOD/VA)

## Operational efficiencies

- Supply chain improvements
- Labor management (leaner workforce)
- Optimize delivery and nursing, including AIS utilization

## Revenue collections

- Revenue cycle management
- Lower bad debt expense

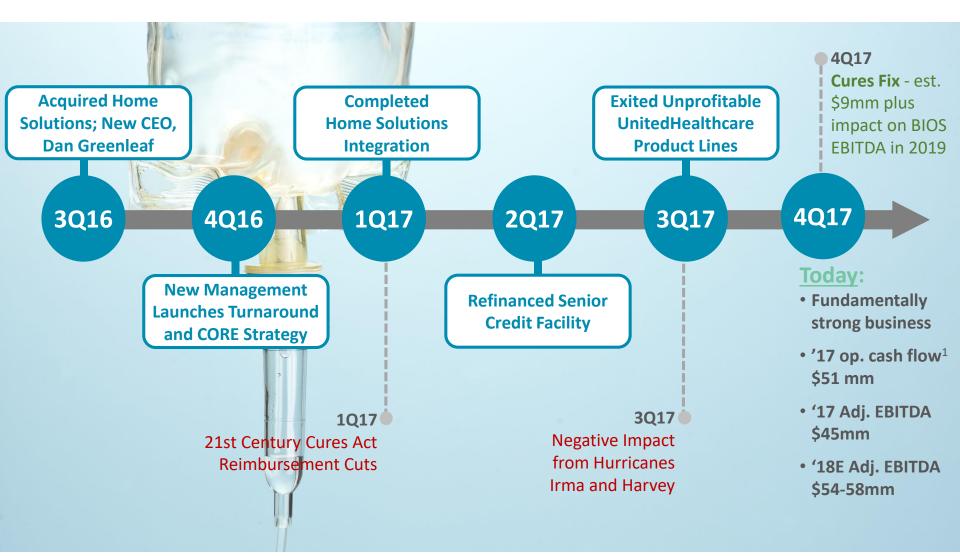
- Lower DSOs
- Accelerate cash flow

## Employee effectiveness

- The right people in the right seats
- Reward for performance
- Empower employees

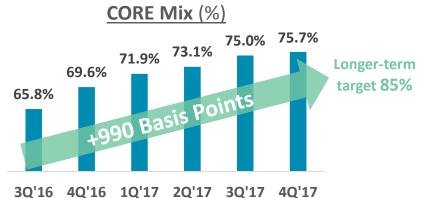
- Enhance transparency and accountability
- Focus team on the right priorities and initiatives

# BIOSCRIP TURNAROUND STRATEGY ADVANCING ON PLAN



<sup>&</sup>lt;sup>1</sup> "Operational cash flow" - defined as operating cash flow less cash interest expense. BIOSCRIP, INC. INVESTOR PRESENTATION // 11

# BIOSCRIP TURNAROUND STRATEGY THE RESULTS DEMONSTRATE OUR PROGRESS





### **Operating Expenses** (in \$mm)



### Adjusted EBITDA (in \$mm)



Positive Operating Trends Despite External Challenges, Including The Cures Act and Hurricanes Irma/Harvey

# BIOSCRIP TURNAROUND STRATEGY IMPROVING CASH FLOW

\$51.6mm y-o-y improvement in operational cash flow<sup>1</sup> in 2017:



Approaching an inflection point: opportunity to de-lever anticipated in the near-term.

## SNAPSHOT OF CAPITAL STRUCTURE

Capitalization Summary (in millions)	Dec. 31, 2017	Comment
Cash	\$39	• Excludes ~\$5mm of restricted cash
Senior Credit Facility	\$300	<ul> <li>\$310mm facility</li> <li>Completed June 29, 2017</li> <li>~9% cash interest rate</li> <li>Eliminates maturities until August 2020</li> </ul>
Senior Unsecured Notes	\$200	<ul><li>~8.9% cash interest rate</li><li>February 2021 maturity</li></ul>
Common Stock (NASDAQ: BIOS)	\$342	• ~128mm shares outstanding as of 12/31/2017 • Share price of \$2.67 as of 3/9/2018
Preferred Stock	\$85	<ul><li>11.5% PIK</li><li>Liquidation preference as of 12/31/2017</li></ul>
Enterprise Value	\$888	• Based on 12/31 balance sheet and 3/9 share price

Liquidity of ~\$49mm, including \$10mm senior credit facility availability

# CATALYSTS FOR CONTINUED CASH FLOW IMPROVEMENT AND PATHWAY TO DE-LEVER

### **Ongoing/Near-Term**

- Sales catalysts:
  - Sales force effectiveness
  - CORE sales growth
    - **85%/15%** core/noncore target mix
  - Payer redirection
  - Shift from hospital to home
  - Cures Fix
    - \$9mm plus est. positive impact in 2019
- Margin catalysts:
  - CORE mix increase / pricing increases / Cures fix
  - Supply chain enhancements / formulary mgmt.
  - Operating expense reduction
- Working capital management:
  - Revenue cycle management
  - Bad debt collection initiatives

### Medium-/Long-Term

- Potential to refinance at lower interest rate with improved operating performance
- Utilization of net operating losses
- Expanded Medicare payment access (non-DME)
- Accelerated shift from hospital to home

De-Leveraging
Impact: ~10%
Increase in EV
Drives ~20%
Increase in
Equity Value

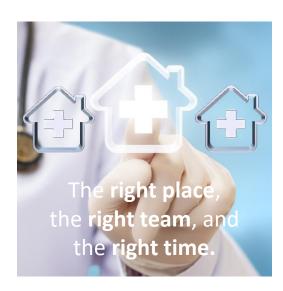
# PATIENT EXODUS FROM HOSPITAL TO LOW-COST HOME SETTING

### Care is moving from the Hospital...



### ...to the Home

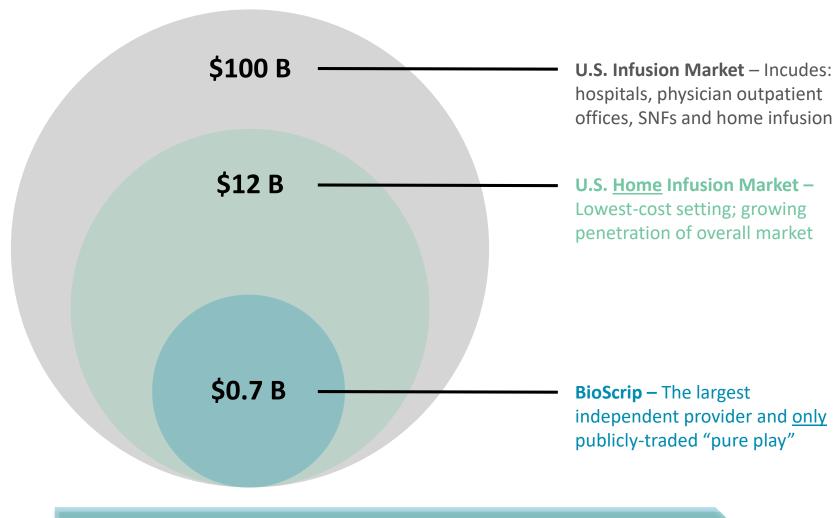
- Waste in healthcare system in large part driven by hospitals
- Up to 1/3<sup>rd</sup> of total healthcare spend is waste (est. \$1 trillion)
- Higher costs and worse outcomes, including death (440k preventable deaths each year in the hospital)
- 50% of hospitals are not financially sound



- Lowest cost site of care
- Safest site of care;
   lower risk of infection
- Patient preference, empowerment, quality of life
- Healthcare reform moving from fee-for-service to fee-for-outcomes
- The home is becoming the general ward
- Democratization of healthcare (physical, mental and financial health of the patient)

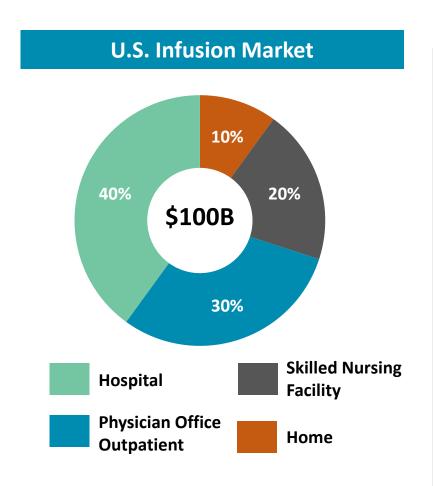
The Home is the Disruptive Service Model within the Infusion Market (think Amazon, Uber)

## LARGE AND GROWING MARKET OPPORTUNITY

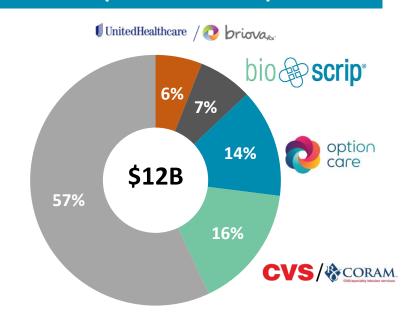


The U.S. Home Infusion Market is Growing by an Estimated 5-7% Per Year

## U.S. INFUSION MARKET OVERVIEW



### **U.S. Competitive Landscape - Home**



- Top 4 providers account for >40% of U.S. market
- **Highly fragmented** market
- Significant **consolidation opportunity** with 800+ infusion companies in the U.S.

## 2018 GUIDANCE AND 2019 EBITDA OBJECTIVE

_	2017 Actual	2018 Guidance	2019 Objective
Revenue	\$817 mm	\$710-720 mm <sup>1</sup>	n/a
Adj. EBITDA	\$45 mm	\$54-58 mm	\$75 mm plus
Implied growth (at midpoint)		+24%	+34%

Outlook Driven by Company-Specific Drivers and Favorable Industry Dynamics

<sup>&</sup>lt;sup>1</sup> Expected year-over-year decrease in 2018 revenue reflects the Company's exit from certain unprofitable non-core business with UnitedHealthcare in the third quarter of 2017; guidance as of 3/8/2018.

## **INVESTMENT CONCLUSIONS**

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Independent
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New Leadership with Proven Value-Creation Track Record Advancing on Plan with Further Opportunities

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